

ARISTOCRATS, LLC

9201 N. 25th Avenue, Suite #180, Phoenix, AZ 85021
Phone: 602-870-5700 E-mail: aron@aristocratsllc.com

January 12, 2009

Derek Abert
4600 E. Shea Boulevard
Suite #201
Phoenix, Arizona 85028

Dear Derek,

I want to thank you for the work you put into finding the right solution for our business. The Lexmark solution has not only improved productivity, but has reduced our printing costs by over sixty percent!

I would also like to express my appreciation for the service you have provided not only during the decision process, but throughout the time you have been in charge of our account. I like to know when I have an issue or question it is dealt with promptly. I understand that this type of customer service is invaluable and I would not hesitate to recommend you to anyone who is in need of a new printing solution.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Aron Lemisch', with a large, sweeping flourish extending to the right.

Aron Lemisch
Chief Financial Officer
Aristocrats, LLC